#### NCS

# SERVICE YOUR CONFIDENCE IS OUR PROMISE

GET A FASTER RESPONSE TIME WHEN YOU NEED IT MOST We offer the only national direct-support network staffed by 400 factory-trained, locally based service technicians. Plus, our technicians are experts in all car wash equipment — even our competitors' systems! So you can count on NCS to keep your car wash up and running no matter what.

98%

**UP-TIME ON\* MACHINES** 

95%

FIRST-TIME\*
FIX RATE

## WE PRIDE OURSELVES ON FIXING THINGS THE FIRST TIME

Our preventive maintenance plans keep machines running smoothly and save money by preventing larger problems and breakdowns. And when you do need a repair, you can feel confident that we'll get your machine back on track as fast as possible with millions of dollars in inventory in the field and in 80 warehouses across North America.

Contact your NCS representative at **855-283-1900** or visit us online at **NCSWASH.com**, to see how we can help you maximize your car wash uptime.





#### SERVICE PACKAGE OFFERINGS

#### WE OFFER SERVICE PACKAGES THAT FIT ANY SIZE OF OPERATION AND BUDGET.

## PREMIUM MAINTENANCE

- Comprehensive preventive maintenance
- All service calls, parts and labor associated with covered equipment included
- Priority response time

#### MANAGED MAINTENANCE

- Comprehensive preventive maintenance
- All labor associated with preventive maintenance on covered equipment included
- All parts at preferred NCS customer parts pricing

## PREVENTIVE INSPECTIONS

- Comprehensive preventive inspection on all equipment
- All service calls, parts and labor associated
- RNCS preferred-customer pricing on all labor and material

#### WITH NCS AS YOUR PARTNER YOU'RE GETTING MORE THAN A MACHINE.

We lead the industry in uptime with the only coast-to-coast, direct support program with locally based technicians and a full line of wash solutions. It all adds up to increased wash counts and higher profit margins.

- Equipment and Installation
- On-Site Service
- Preventive Maintenance
- Connect-Tech Mobile
- Online Tech Resources
- Central Dispatch
- Centralized Billing